HEALTHCARE CASE STUDY:
AUT EVEN

unitec
Accessible Expertise

About the Client

Founded in 1915, Aut Even Hospital, located in Kilkenny, is the **oldest private hospital in Ireland** and has a long and proud tradition of care – all within a framework of **quality** and **patient safety**.

The hospital is **JCI accredited**, clearly demonstrating the priority the organisation places on their culture of safety and quality which, in turn, translates to a continuous improvement of patient care processes and results.

As a premier healthcare facility, downtime cannot be tolerated. Unitec's 24/7 support desk was an important factor in choosing Aut Even's IT partner.

"There's a great team of people there at Unitec - highly trained and focused, and excellent in terms of what they deliver."

The Challenge

With approximately **60 consultants** across **more than 19 disciplines**, a dedicated and highly skilled **nursing team**, a committed **administration department** and numerous other **support staff**, the organisation required an advanced IT partner who could adapt to their growing needs and proactively manage their increasingly complex IT operations.

Other Projects

Aside from an ongoing successful co-management relationship, Unitec has spearheaded several projects throughout the course of our partnership with Aut Even, including:

- Complete server overhaul
- Migration of email the cloud
- Implementation of email encryption solution
- Enhanced communication solutions

The Solutions

With an excellent IT department behind them, Aut Even didn't require a fully managed service. Instead, Unitec works alongside the in-house team - who leverage the expertise of a competent external IT company to supplement their own knowledge and support them in busier times when manpower may be a little stretched - in a co-management arrangement.

"Having an IT partner available who knows your infrastructure makes it easy to request them to hop onto something – and you know it's going to be actioned in a timely manner, and to the high standard our industry demands."
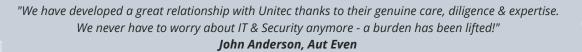
- TELECOMS
- CLOUD COMPUTING
- SECURITY
- DATA PROTECTION
- SUPPORT & MAINTENANCE
- OUTSOURCED RESOURCES

"We have developed a great relationship with Unitec thanks to their genuine care, diligence & expertise. We never have to worry about IT & Security anymore - a burden has been lifted!"
John Anderson, Aut Even

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