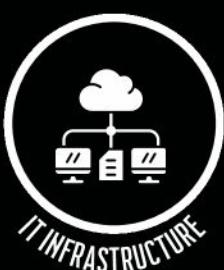




MANAGED SERVICES



CYBER SECURITY



IT INFRASTRUCTURE



CLOUD COMPUTING



TELECOMS



DISASTER RECOVERY



**OFFICE LOCATIONS: TIPPERARY - WATERFORD - CORK - SOUTH AFRICA**



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# UNITEC – PIONEERING TRUSTED EXCELLENCE IN MANAGED IT SOLUTIONS

## WHO WE ARE

Unitec is a leading Irish Managed IT Services provider, supporting businesses from single-user environments to global enterprises with multi-site operations. Since our founding in 2009, we've grown from our roots in Clonmel, Cork, Dublin, and Waterford City to include a thriving presence in Johannesburg, South Africa. This expansion allows us to deliver world-class efficiencies and excellence to every client we serve.

## OUR ETHOS: ACCESSIBLE EXPERTISE

We believe technology should empower, not overwhelm. That's why our tagline – Accessible Expertise – reflects our commitment to making IT solutions clear, practical, and effective for all our customers. Across industries such as manufacturing, government, pharma, medical, education, and professional services, clients trust us for proactive support and expert guidance that keeps their businesses running smoothly, especially during critical times.

## WHY CHOOSE UNITEC?



**Trusted & Reliable:** Built on ITIL-aligned service principles to ensure your IT strategy aligns with your business needs



**Global Partnerships:** Collaborating with leading technology brands like Microsoft, Dell, Mesh, uSecure, Datto, Barracuda and Fortinet



**Continuous Innovation:** Our consultants undergo regular upskilling to deliver cutting-edge solutions tailored to your evolving requirements

## OUR SERVICES INCLUDE:

- Managed IT Services
- Unified Communications
- Cloud Services
- Network Infrastructure
- Consultancy
- Data-Centre Solutions
- Security Services
- IT Hardware & Software Supply



At Unitec, we understand the trust you place in us when outsourcing your IT operations—and we take that responsibility seriously. Our goal is simple: to keep your business secure, efficient, and ready for the future.

# UNITEC – LEADER IN INNOVATIVE MANAGED IT SOLUTIONS

## OUR MISSION

Our mission is simple yet powerful: to deliver industry-leading IT solutions that put our clients at the heart of everything we do. We believe technology should empower businesses, not complicate them. That's why we start by listening—gaining a deep understanding of each client's unique goals, challenges, and opportunities. From there, we design solutions that are not only innovative but also practical, ensuring they align perfectly with your business objectives.

## OUR VALUES

At Unitec, we go beyond IT services—we create partnerships that help businesses succeed in a digital world.

- Client Focus:** Your success drives us. Every solution starts with your needs and delivers measurable results.
- Ongoing Support:** As technology evolves, we adapt. Our consultants work with you to keep your IT ahead of the curve.
- Tailored Solutions:** Every business is unique. We match your needs to our offerings for effective, long-term success.

## ACCREDITATION



Unitec is certified to ISO 27001 and ISO 9001, reflecting our commitment to information security and quality management.

These standards ensure we protect client data, deliver reliable services, and continually improve—positioning Unitec as a trusted partner for secure, high-quality IT solutions.



## PARTNERS

Unitec works closely with a network of trusted supply partners to ensure the delivery of high-quality solutions and services. These partnerships enable access to advanced technologies, reliable components, and specialized expertise across various domains, from infrastructure to security and cloud solutions. By fostering strong relationships and maintaining rigorous standards, Unitec guarantees consistency, innovation, and value for its clients, ensuring that every project meets both technical and operational excellence benchmarks.

# OUR SOLUTIONS

## EMPOWERING YOUR BUSINESS WITH COMPREHENSIVE IT SOLUTIONS

At Unitec, we deliver a full spectrum of innovative IT services designed to keep your business connected, secure, and future ready. Our offerings include:

- **Managed IT Services** – Proactive support and maintenance for seamless operations
- **Unified Communications** – Streamlined collaboration across your organization
- **Cloud Computing** – Scalable, secure solutions for modern business needs
- **IT Networking and Infrastructure** – Robust connectivity for optimal performance
- **Cyber Security Services** – Advanced protection against evolving threats
- **Disaster Recovery** – Facilitation of recovery from cyber hacking incidents
- **Hardware & Software Supply** – Trusted products to power your success

## MANAGED IT SERVICES

We provide a comprehensive suite of managed IT solutions designed to keep your business running smoothly and securely:

 Proactive Monitoring & Maintenance – Continuous oversight to prevent issues before they impact operations.	 Network Infrastructure Management – Robust connectivity and performance optimization.
 Helpdesk & Remote Support – Fast, reliable assistance whenever you need it.	 Cybersecurity Services – Advanced protection against evolving threats.
 Cloud Services Management – Scalable, secure cloud solutions tailored to your business.	 Data Backup & Disaster Recovery – Safeguarding your critical information with reliable recovery plans.
 Hardware & Software Procurement – Trusted supply and lifecycle management of IT assets.	 IT Consultancy – Expert advice to align technology with your business goals.

## BENEFITS TO YOUR BUSINESS

Partnering with Unitec means you gain:

- **Reduced Downtime** – Proactive monitoring minimizes disruptions.
- **Cost Efficiency** – Predictable monthly costs and reduced overhead.
- **Enhanced Security** – Comprehensive protection for data and systems.
- **Scalability** – Solutions that grow with your business needs.
- **Expert Guidance** – Access to experienced professionals and best practices.
- **Peace of Mind** – We handle the technology so you can focus on your business.

## UNIFIED COMMUNICATIONS

We provide a comprehensive suite of managed IT solutions designed to keep your business running smoothly and securely:

### HOSTED PBX



Eliminate on-site hardware and maintenance by choosing a fully supported hosted phone system

### ON PREMISE PBX



Boost efficiency with iPECS UCP – streamlined, powerful, and cost-effective business communication design

### MS TEAMS



Your central workspace in Microsoft 365 – connecting people, content, & tools to drive collaboration, engagement, & productivity

## ADVANCED FEATURES & ANALYTICS

- Real-time call statistics and wallboards for performance monitoring.
- Customizable dashboards to keep teams informed and productive.
- Configurable alerts for proactive issue management.

## BENEFITS TO YOUR BUSINESS

- Flexible monthly subscription with minimal disruption.
- Enterprise-level service backed by Microsoft Azure infrastructure.
- Expert support for design, deployment, and maintenance.



## CLOUD COMPUTING

Cloud solutions offer businesses greater flexibility and scalability, enabling them to adapt quickly to changing demands while reducing reliance on physical infrastructure. They also provide enhanced security and cost efficiency, helping organizations protect data, streamline operations, and lower IT expenses.

### Our Cloud Computing Solutions Include:

- Modern workplace hybrid working
- Microsoft office 365
- Back-up and archiving
- Disaster recovery
- Cloud back-up solutions

## BENEFITS OF CHOOSING CLOUD COMPUTING SERVICES

- Avoids upfront infrastructure costs
- Enables the quick deployment of applications and services
- Improves manageability
- Lowers overall maintenance
- Allows for rapid adjustment of resources to meet fluctuating and unpredictable business demands

## IT NETWORKING AND INFRASTRUCTURE

Your IT environment powers everything you do. It includes all the critical components that keep operations running smoothly—and it needs regular care to perform at its best. At Unitec, we provide 24/7 helpdesk support and unmatched expertise in Information Technology. Our comprehensive suite of services ensures your systems stay secure, efficient, and reliable, so you and your team can focus on driving strategic growth:



## CYBER SECURITY SERVICES

Cybersecurity is a critical priority for every business. Following major attacks like WannaCry and LockBit, ransomware threats are more frequent and sophisticated than ever. Unpatched systems and exposed networks can be compromised within minutes, putting sensitive data at serious risk. Unitec delivers proven solutions for cybercrime prevention and secure recovery, keeping your business resilient. Our cyber security service include:



## DISASTER RECOVERY

Technology is a critical component of keeping the majority of organisations running. However, because of this dependency on technology, there are many threats to a business' critical systems which vary in type and severity. Human error and virus threats make it essential to have a disaster recovery and business continuity plan in place. Unitec provides a managed disaster recovery solution that has been designed, implemented and tested to restore access to IT systems and critical business applications in the event of a crisis. Our solutions minimise the effects of interruptions caused by cyber hacks and help protect your business against the consequences of workplace disasters.

### BACK UP



We replicate your entire business environment in our cloud, ensuring minimal disruption to operations

### PREPARE



Our solutions remove the need to build and manage your own off-site disaster recovery

### PROTECT



Ideal for organisations without the expertise to design, implement, and test a disaster recovery plan using third-party data centers

## INDUSTRY LEADERS

### UNITEC IT SOLUTIONS — INDUSTRY LEADERS YOU CAN TRUST

- Ireland's largest Irish-owned managed IT provider outside Dublin
- 50+ specialist staff delivering responsive, 24/7 support
- ISO-certified for quality, security, and continuous improvement
- Winners: Best SME 2025 (County Tipperary Chamber)
- Thought leaders running cybersecurity & AI information events for business
- End-to-end services: Managed IT, cloud & unified communications, security & business continuity, disaster recovery
- Innovation: ethical hacking and bespoke solutions when off-the-shelf isn't enough
- Sustainability: equipment recycling, circular-economy refurb, hybrid fleet, and a no-print office

## CUSTOMER TESTIMONIALS

### JOHNNY FLAHAVAN



"Unitec has transformed how we manage IT. Their proactive support and expertise in cybersecurity and AI give us complete confidence that our business is secure and future-ready."

### RICHARD STAPLETON



"We've partnered with Unitec since day one, and the experience has been exceptional. Their expertise, reliability, and commitment to innovation make them an invaluable partner. We trust them completely."

### MICHAEL POWER



"Partnering with Unitec has been a game-changer. Their reliable IT support and proactive approach keep our operations secure and running smoothly every day."



## JOIN OUR NEWSLETTER

Keep up to date with news on products, services, updates, threats and our regular information events nationwide



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